

JOINING ROADRUNNER'S DISPOSAL & RECYCLING OUTLET NETWORK

An Essential Guide To How RoadRunner Works With, Bills & Pays Vendors

1. WHO IS ROADRUNNER AND WHY ARE WE INVOLVED?

- RoadRunner provides nationwide waste & recycling solutions to 13,500+ commercial customers through long-term partnerships with a network of 4,500+ service providers (haulers, landfills, recovery facilities, transfer stations, equipment providers, etc.)
- We hold an executed **"Letter of Authority" (LOA)** to act on behalf of our customers to manage their waste & recycling logistics.
- We directly handle sales, customer service and billing, while working with vendors, like you, to provide reliable, efficient service.

Legal Entity Name: RoadRunner Recycling, Inc. (DBA RoadRunner)	Corporate Structure: Delaware C-Corporation (EIN: 46-5760171)	Founded: 2014
Headquarters: 105 40th Street, Suite 100 Pittsburgh, PA 15201	Billing/Payment: outlets@roadrunnerwm.com , Phone: 888-871-7623 ext. 2	Service Questions: vendor@roadrunnerwm.com , Phone: 888-871-7623 ext. 2

2. HOW DO I BILL AND GET PAID BY ROADRUNNER?

- **Bill Delivery Preference:**
 - **Billing Portal:** If you use a billing portal, please give us access to streamline bill processing to pay you faster.
 - **Email:** If no billing portal, please send to finance@roadrunnerwm.com.
 - **Mail (*this will delay payment*):** Only if electronic billing is not possible, you can mail bills to:

RoadRunner Billing
500 Westover Dr #29637
Sanford, NC 27330

- **Bill Completeness and Validation:**
 - Bills must be **complete**, including all relevant service and drop-off details. RoadRunner will inquire about missing data as **incomplete bills cannot be processed**.
 - Complete bills are **validated** against weight sheets, contracts and other source documents for accuracy.
 - Valid portions of a bill are released for payment processing while those deemed to be invalid will be disputed for credit. Any disputes made by RoadRunner that are found to be erroneous will be rescinded and be paid.
- **Payment Inquiries:**
 - For payment delays, email outlets@roadrunnerwm.com.
 - Our team aims to respond within 1–2 business days.
- **Payment Terms:**
 - Payment terms will be mutually agreed upon and documented during the onboarding process.

3. WHY IS WORKING WITH ROADRUNNER BENEFICIAL?

- RoadRunner holds service contracts with commercial clients in your service region(s) and manages a significant share of the area's waste and recycling tonnage.
- Working with RoadRunner helps you:
 - **Growing Your Tonnage:** Through RoadRunner's existing customer base and steady organic growth, we are well positioned to consistently increase the amount of tonnage we can divert to your outlet.
 - **Reduced Credit Exposure:** RoadRunner is a well-capitalized C-Corporation with a robust billing and processing team, ensuring accurate billing and timely payment.

**PLEASE PROVIDE THIS GUIDE
TO YOUR AR/BILLING DEPARTMENT**